

ABOUT JANEEN MASSAROS . . .



Janeen Massaros, J.D. brings her experience and insights as a mediator, parenting consultant, early neutral and custody evaluator, and professional trainer to her work in the field of alternative dispute resolution. Ms. Massaros **proudly celebrates twenty-six (26) years providing alternative dispute resolution services** to parents, families, and communities, in a respectful and collaborative process designed to encourage a satisfactory final resolution of issues.

She is a **graduate of William Mitchell College of Law**, St. Paul, MN and holds an undergraduate degree in social work with an emphasis in communications, family relationship dynamics and community education. **Ms. Massaros is a qualified neutral on both the civil and family rosters under Rule 114 of the Minnesota General Rules of Practice.** She also conducts the certified training required by the Minnesota Supreme Court for mediators to qualify for civil and family rosters and advanced training for practitioners to enhance their skills in the mediation process.

Ms. Massaros provides mediation and training services to businesses, supervisors, human resource professionals and employee assistance programs to resolve workplace disputes regarding job performance and expectations, co-worker relationships, multi-party organizational conflict and communication. She has presented, both locally and nationally, on the topics of mediation, communication and conflict resolution skills to various agencies and conferences.

From 2000-2008, Ms. Massaros served as a State of Minnesota Guardian Ad Litem, primarily in family court. As a parent educator for the University of Minnesota Extension Service, Ms. Massaros helped to create **“WE AGREE: Creating a Parenting Plan”** for couples interested in a cooperative approach to custody and parenting time issues. Ms. Massaros is committed to a collaborative approach in her work with families and a focus on the best interest of children.

From 1998 to 2000, she held the position of Executive Director for the Dispute Resolution Center, a nonprofit community mediation program in St. Paul, MN. Prior to this position, she was employed for three years as the Director of Mediation Services for the Center where she assigned volunteer mediators in conciliation, housing court and neighborhood disputes.

Affiliations:

- ◆ **AFCC Fundamentals of Custody Evaluation** Training completed March 16-24, 2021
- ◆ **Social Early Neutral Evaluation panels** in Ramsey, Washington, Anoka, Wright, Dakota, Carver, Scott, Rice and Hennepin Counties
- ◆ **Co-Founder, A Team Approach**, gender-balanced custody evaluations, 2010 to present
- ◆ **Minnesota CLE, 30-Hour Civil Mediation Training**, faculty member, 2000 to present
- ◆ **Minnesota CLE, 40-hour Family Mediation Skills**, lead faculty, 2010 to 2013; currently provided through SMMS
- ◆ **Metropolitan State University**, Community faculty, negotiation, mediation and communication; 30-hour civil mediation training under Rule 114; 2000 to 2018
- ◆ **MN Association of Family and Conciliation Courts** – Board of Directors, 2009-10, Vice President, 2010 to 2013
- ◆ **Minnesota State Bar Association**, ADR Section
- ◆ **Minnesota Supreme Court ADR Review Board**, board member 1998 to 2001
- ◆ **Ramsey County Low Fee Custody Evaluation Program**, 2013 to present
- ◆ **National Care Planning Council for Elder Care and Elder Law**, Family Conflict Resolution Services – Midwest Senior Solutions, www.eldermediationpanel.com; Hennepin County Elder Mediation Pilot Project 2018-2020